



INTELLIGENT MEDICAL RECEPTION • CYPRUS CLINICS & DENTISTS

MyDocDesk

mydocdesk.com

1-PAGE EXECUTIVE BRIEF

AI Voice & WhatsApp Triage, Pre-Visit Case Notes & Smart Schedule
Protection for Doctors & Dentists

ZERO-RISK CLINIC SETUP
Keep Your Current Number
Cyta • Epic • Cablenet + WhatsApp

! THE PROBLEM IN EVERY MEDICAL & DENTAL CLINIC IN CYPRUS

40-100+ CALLS & MESSAGES / DAY

1. Constant Exam Interruptions

40-100+ daily calls & WhatsApp messages interrupt consultations, sterile dental procedures, and family time after hours.

2. Missed Calls = Lost Private Revenue

When your line is busy or unanswered, private patients & dental cases (€60-€500+ treatments) hang up and call the next clinic.

3. GeSY Admin Clogs Your Schedule

Routine GeSY repeat prescriptions, specialist referrals, and lab checks flood the phone line and consume urgent slots.

< HOW SOFIA (YOUR AI MEDICAL RECEPTIONIST) WORKS IN 4 STEPS

Answers Normal Phone Calls, SMS & WhatsApp in Greek, English & Russian

STEP 1 Answers Normal Calls & WhatsApp 24/7 (EL / EN / RU)

Works with your existing Cyta/Epic/Cablenet landline or mobile via simple "Forward When Busy / Unanswered (*67* / *61*)". Patients call your normal number or message on WhatsApp—elderly landline callers get standard SMS confirmations.

STEP 2 3-Tier Clinical & Dental Priority Triage

Sofia asks 3 doctor-approved intake questions (symptoms, duration, red flags), assigns ● Urgent / ● Standard / ● Async Queue, and matches the right appointment block length (15m / 30m / 45m / 60m).

STEP 3 3-Bullet Pre-Visit Case Note on Your Calendar

Syncs directly to your Google, Apple, or Outlook Calendar with chief complaint, red-flag checks, GeSY ID, and patient-uploaded WhatsApp photos/labs attached before the patient walks in.

STEP 4 Phase 2 Network Advantage (Patient Finder App)

Founding clinics get priority placement in the upcoming MyDocDesk Patient Discovery & Instant Booking App—turning unfilled same-day calendar gaps into verified bookings.

SMART 3-TIER CLINICAL & DENTAL SCHEDULE PROTECTION Customizable Rules Per Specialty & Doctor

● PRIORITY 1 • URGENT SAME-DAY

Acute Medical & Dental Cases

High pediatric fever (>39°C), acute ear/abdominal pain, broken crown, acute toothache or swelling.

🔓 Unlocks Protected Emergency Buffer Slot (e.g. 12:30 / 17:00)

● PRIORITY 2 • STANDARD + PHOTO

24-48h Consults & Treatments

Spreading skin rashes, dermoscopy, lab/Holter review, dental fillings, root canals, implant consults.

📷 Requests WhatsApp Photo/PDF & Books
15m/30m/45m/60m Slot

● PRIORITY 3 • ROUTINE & GESY QUEUE

Zero Exam Slots Wasted

Repeat GeSY prescriptions, specialist referrals, and routine ultrasonic dental cleanings.

📅 Batched into 5-Min End-of-Day Queue (or Non-Peak Hygiene Slot)

📅 SAMPLE CALENDAR EVENT & 3-BULLET CASE NOTE GOOGLE / APPLE / OUTLOOK SYNC

- 🔴 12:30 PM [URGENT BUFFER] — Leo K. (Age 4) • GeSY #948201
- **Triage Summary:** 39.6°C fever since 22:00 + acute right ear pain. Given Nurofen at 07:30.
 - **Red-Flag Screen:** Breathing normal, responsive, no neck stiffness. (Emergencies directed to 112).
 - **Pre-Visit Attachment:** 📷 Tympanic thermometer / tooth / rash photo attached via WhatsApp.

BUILT FOR HIGH-VOLUME CYPRUS SPECIALTIES:

- 👶 Pediatrics
- 👨‍⚕️ GeSY Personal Doctors
- 🦷 Dentists & Implants
- 🔬 Dermatology
- ❤️ Cardiology
- 👩‍⚕️ ENT / OB-GYN

🔒 100% GDPR Compliant & Safe Administrative Intake:
Sofia never diagnoses or prescribes. EU-encrypted servers (Frankfurt) with automatic 112 red-flag escalation.

FULL-TIME RECEPTIONIST

€1,400+ / month

9am-5pm only • 1 call at a time • Sick leave & social insurance

★ FOUNDING DOCTOR PILOT OFFER (FIRST 20 CLINICS)

14-Day Free Trial → €99/mo

Locked-in Founding Rate (Standard €149/mo) • 24/7 EL/EN/RU • Cancel anytime

IMMEDIATE CLINIC ROI

1 Saved Visit = Paid

Saves 40+ doctor hours/mo & recovers €1,500-€3,500/mo in missed calls

👉 Try the 60-Second Live Interactive Simulator Now:
<https://mydocdesk.com>

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🛡️ Engineered & Supported by T-Knights Consulting Ltd (Cyprus)

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